

Time: 3 Hrs.

Marks:100

Note: 1. All questions are compulsory with internal options.

2. Figures to the right indicate full marks.

3. Draw neat diagram wherever necessary.

**Q. 1 (A) Choose the correct alternative from the given options. (Any 10) 10**

1. \_\_\_\_\_ is the first credit rating agency established in India. (CRISIL, CARE, ICRA)
2. \_\_\_\_\_ popularized the concept of Kaizen. (Joseph Juran, Peter Drucker, Masaaki Imai)
3. \_\_\_\_\_ is concerned with giving orders and instructions to factory workers. (Routing, Dispatching, Scheduling)
4. \_\_\_\_\_ is the father of quality circle. (W.E. Deming, Ishikawa Kaoru, Joseph Juran)
5. \_\_\_\_\_ protects the interest of investors. (RBI, SEBI, ICRA)
6. Quality Circle is a \_\_\_\_\_ group of workers. (formal, selective, voluntary)
7. Section \_\_\_\_\_ offers tax rebate to investors in mutual funds. (88, 80C, 100)
8. Routing \_\_\_\_\_ scheduling in production planning. (follows, simultaneous with, precedes)
9. \_\_\_\_\_ is the ratio of output to input. (Quality, Production, Productivity)
10. \_\_\_\_\_ is the father of TQM. (W.E. Deming, Ishikawa Kaoru, Joseph Juran)
11. The maximum period of Treasury bill is \_\_\_\_\_ days. (364, 365, 366)
12. Capital market deals with \_\_\_\_\_ term funds. (short, medium, long)

**(B) State whether the following statements are true or false. (Any 10) 10**

1. Stock brokers need not register with SEBI.
2. Kaizen approach was made popular by Masaaki Imai.
3. Mutual funds invest only in equity markets.
4. The routing and scheduling are synonymous.
5. The process of conversion of shares into paper form is dematerialisation.
6. Stock Exchange is an organised market of securities.
7. SIP investment offers the benefits of compounding.
8. NSDL is the largest depository in India.
9. Routing is deciding the path of work.
10. Stock brokers need not register with SEBI.
11. The ISO 9000 was first published in the year 1987.
12. There is no difference between speculators and arbitrageurs.

**Q. 2 Answer the followings. (Any 2)**

**15**

1. What is production management? Explain its objectives.
2. What is inventory management? Explain its objectives.
3. Explain the scope of production management.

**Q. 3 Answer the followings. (Any 2)**

**15**

1. Explain the importance of Total Quality Management (TQM).
2. Explain the features of Quality Circle (QC).
3. Explain the measures to improve service quality.

**Q. 4 Answer the followings. (Any 2)**

**15**

1. Explain the structure of capital market of India.
2. Explain the importance of depository system.
3. What is credit rating? Explain its advantages for an investor and for an issuer company.

**Q. 5 Answer the followings. (Any 2)**

**15**

1. Explain the advantages of SIP.
2. Explain the advantages of mutual funds.
3. Explain the importance of micro finance.

**Q. 6 Short notes: (Any 4)**

**20**

1. Factors influencing productivity of production department
2. Dimensions of quality
3. Role of SEBI
4. Objectives of Self Help Groups (SHGs)
5. Distinguish between Production Planning and Production Control
6. Structure of Money Market

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