

(3 Hours)

(Total Marks : 100)

Please check whether you have got the right question paper.

- NB:
1. All questions are compulsory.
 2. Figures to the right indicate full marks.

Q1 A. Select the most appropriate answer from the option given below: (any 10) (10)

- i) _____ is a process of deciding the path of work and the sequence of operation.
 - a) Routing b) scheduling c) follow-up d) dispatching
- ii) _____ measure helps to improve the productivity.
 - a) Value engineering b) Training c) Quality Circles d) All of these
- iii) _____ is a process of maintaining and monitoring the size of inventory at appropriate level.
 - a) Quality control b) inventory control c) financial control d) production control
- iv) _____ is the father of Quality Circle.
 - a) Henri Fayol b) Philip Kotler c) Dr. Ishikawa Kaoru d) Masaaki Imai
- v) ISO stands for _____ Organization for Standardization.
 - a) Indian b) Internal c) International d) Innovative
- vi) The concept of Total Quality Management was introduced in _____.
 - a) America b) Japan c) China d) Germany
- vii) _____ market facilitates trading in securities on the stock exchanges.
 - a) Primary market b) secondary market c) tertiary market d) money market
- viii) _____ rating agencies provide ratings to the issues of debt securities.
 - a) National b) International c) Debit d) Credit
- ix) _____ is a link between the investors of securities and Depository.
 - a) Depository Participants b) SEBI c) Stock exchange d) RBI
- x) Section _____ offers tax rebate to investors in mutual funds.
 - a) 88 b) 80C c) 100 d) 90
- xi) _____ investors are often retired entrepreneurs or executives who want to make use of their experience and mentor the next generation.
 - a) Traditional investors b) Foreign investors c) Angel investors d) Peer investors



- xii) The concept of Micro-finance was first introduced by Mr. _____
a) Muhammad Younus b) Ratan Tata c) Bhavish Aggarwal d) Mukesh Ambani

(B) State whether the following statements are True or False: (Any ten) (10)

- i) Dispatching refers to deciding the start time and completion time of each and every activity.
- ii) Productivity is the ratio of output to input.
- iii) Inventory includes stock of raw materials only.
- iv) TQM believes in producing defect free goods.
- v) Quality Circle is formed voluntarily by employees of a particular work area.
- vi) SERQUAL Model is known as Gap Model.
- vii) Stock brokers need not register with SEBI.
- viii) If the issue is fully subscribed there is no liability for the underwriter.
- ix) In India Bull speculators are known as Tejiwala.
- x) There is no difference between speculators and arbitrators.
- xi) Index scheme attempts to replicate the performance of a particular index such as the BSE Sensex.
- xii) SHG encourages its members to save a part of their income on regular basis.

Q.2. Answer any TWO of the following: (15)

- a) What do you mean by Production Management? Discuss its objectives.
- b) What are the differences between continuous production system and intermittent production system?
- c) Discuss the techniques of Inventory Control.

Q.3. Answer any TWO of the following: (15)

- a) What do you mean by Quality? Discuss its dimensions.
- b) Explain the concept Kaizen and its process.
- c) Discuss the importance of Service Quality Management.

Q.4. Answer any TWO of the following: (15)

- a) Explain in brief the structure of Money market.
- b) Explain the role and services of NSDL
- c) Explain the functions of SEBI

Q.5. Answer any TWO of the following: (15)

- a) Explain the factors responsible for the growth of mutual funds.
- b) Explain the types of derivative market.
- c) Explain the importance of Micro finance.

Q.6. Write short note on: (any 4)

- i) Scientific inventory control system
- ii) Cost of Quality
- iii) Six Sigma
- iv) ICRA credit rating agency.
- v) Future Contract
- vi) SIP

(20)

