



University of Mumbai

**NIRMALA COLLEGE OF COMMERCE**

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Municipal School Bldg., Rani Sati Marg, Malad (East), Mumbai - 400 097. • Tel.: 2844 1083

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Criteria 1.4.1

# Feedback System



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**Index of Criteria 1.4.1**

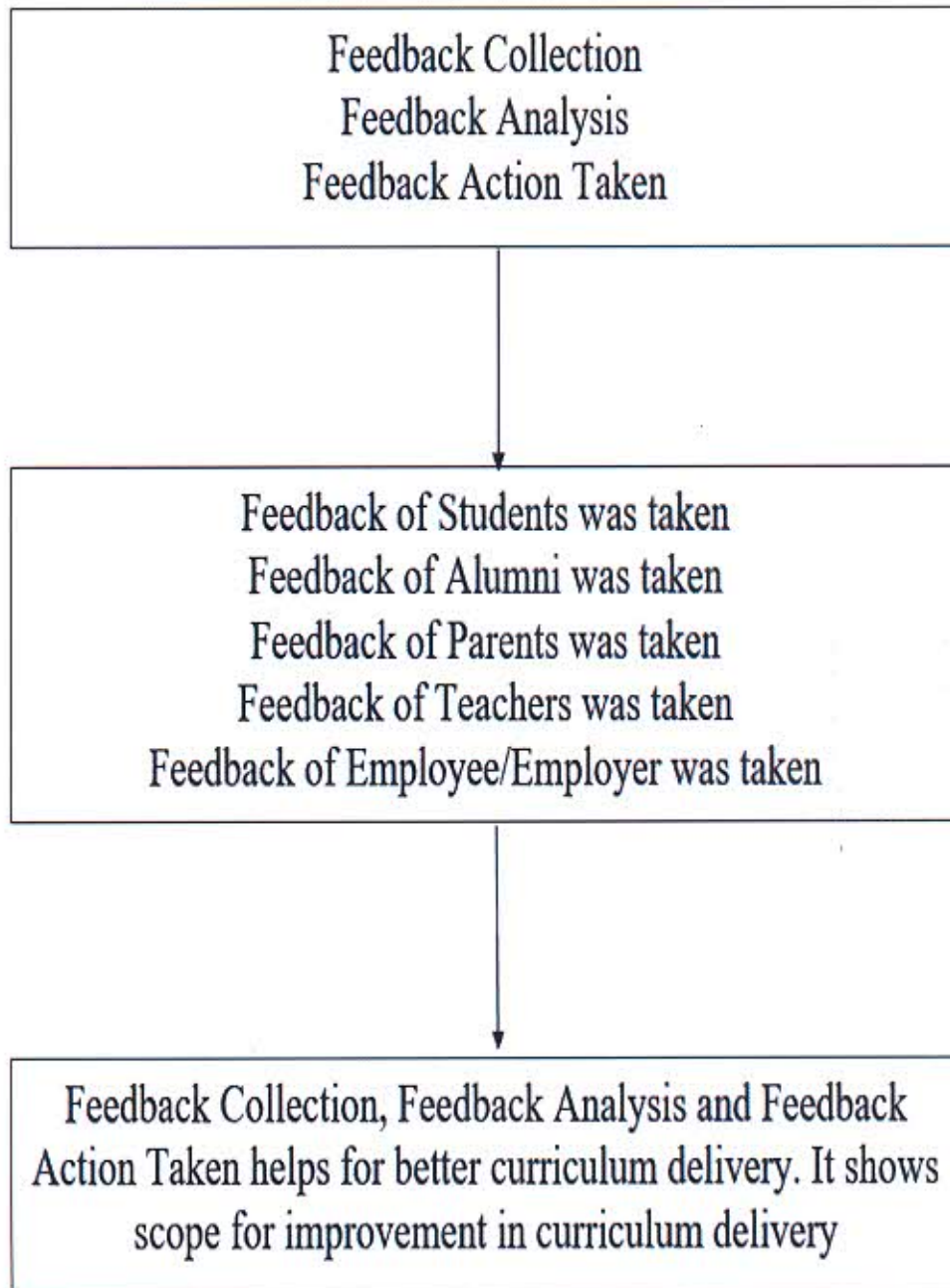
Working of Feedback system
Feedback Collection
Feedback Analysis
Action Taken Report - ATR



  
**VC Principal**  
**Nirma College of Commerce**  
Rani Sati Marg, Mun. School Bldg.,  
Malad (E)



### Working of Feedback system



*Y. G. Gadgil*

**I/C Principal**  
**Nirmala College of Commerce**  
Rani Sati Marg, Mun. School Bldg.,  
Malad (E)



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# Feedback Collection





# University of Mumbai

## NIRMALA COLLEGE OF COMMERCE

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### Feedback Form for Students

Nirmala College of Commerce, Malad East, Mumbai-400097

khamravineet@gmail.com [Switch account](#)

Not shared

\* Indicates required question

Email \*

Your answer

1. Full Name (Surname, First Name, Middle Name) \*

Your answer

CLASS \*

FYBCOM

SYBCOM

NIRMALA

### Feedback form for Parents

Nirmala College of Commerce, Malad East, Mumbai-400097

khamravineet@gmail.com [Switch account](#)

Not shared

\* Indicates required question

Email \*

Your answer

Full Name (Surname, First Name, Middle Name) \*

Your answer

Full Name of student (Surname, First Name, Middle Name) \*

Your answer

### Feedback Form for Alumni

Nirmala College of Commerce, Malad East, Mumbai-400097

khamravineet@gmail.com [Switch account](#)

Not shared

\* Indicates required question

Email \*

Your answer

Full Name (Surname, First Name, Middle Name) \*

Your answer

3.1- About Theory Syllabus set by University, 'LENGTHWISE' \*

Satisfactory

Vast

### Feedback Form for Employee

Nirmala College of Commerce, Malad East, Mumbai-400097

khamravineet@gmail.com [Switch account](#)

Not shared

\* Indicates required question

Email

Your answer

2. Full Name (Surname, First Name, Middle Name)

Your answer

3.1- About Theory Syllabus set by University, 'LENGTHWISE' \*\*

Vast

Short



*G. G. Gadgil*

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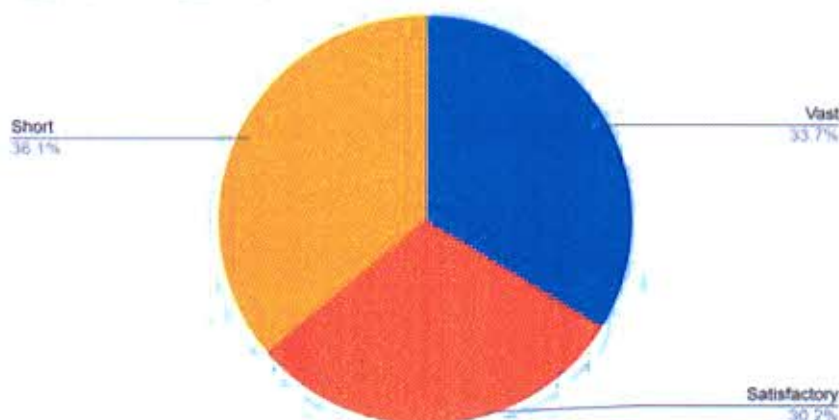
# Feedback Analysis





**Analysis of Feedback from students:**

Count of 4.1- About Theory Syllabus set by University, 'LENGTHWISE'



**A. Analysis of feedback of students on 'Curriculum' –**

About 66% student are satisfied length of theory syllabus set by university. Approximately 60% students said that theory syllabus university is knowledge wise better, More or less 67% students said that syllabus set by university is more difficult. Expectation of students about theory syllabus set by university has fractured suggestion. The suggestion includes needs to be more factual, needs to be more job oriented, needs to be more include banking options along with other options.

Practical related to accounts, 51% students found that it is worth set by university in terms of length wise, knowledge wise and difficult level.

75% students said that syllabus completion of HEI is in time, 55% students said they are more satisfied and 30% students are satisfied with note and its content provided by teachers. Over 80% student said that HEI execute regular class test.

About 80% students are satisfactory to more satisfactory over practical's and journal competition.

**B. Analysis of feedback of students on Ambience:**

Approximately 75-80% students are satisfied with administration system of HEI, 85-90% students are well acquired with office timing and office notice display. There is hardly any suggestion by students for office ambience improvement.

Library ambience for students is satisfactory for 90%. Library reading facilities are satisfactory said by 85% students. Over 85% students are satisfied with internet facilities.

90% students are satisfied with gymkhana timings in HEI, about 85% satisfied for gymkhana infrastructure, about 80-85% students satisfied for gymkhana activities.

About infrastructure, inside the classroom ambience satisfies to 80-85% students, almost same percentage of students satisfied with outside the classroom ambience in HEI. Over 80% student are satisfies with washroom facilities in campus.



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Malad (E)





About social ambience, environment, over 85% students are satisfied for co-curricular activities in college especially by NSS, social placentation, humanities etc.

Approximately 90-95%. student satisfaction and faith on HEI’s examination system, Evaluation of Examination papers, assessment of answer sheets, result declaration with transparency.

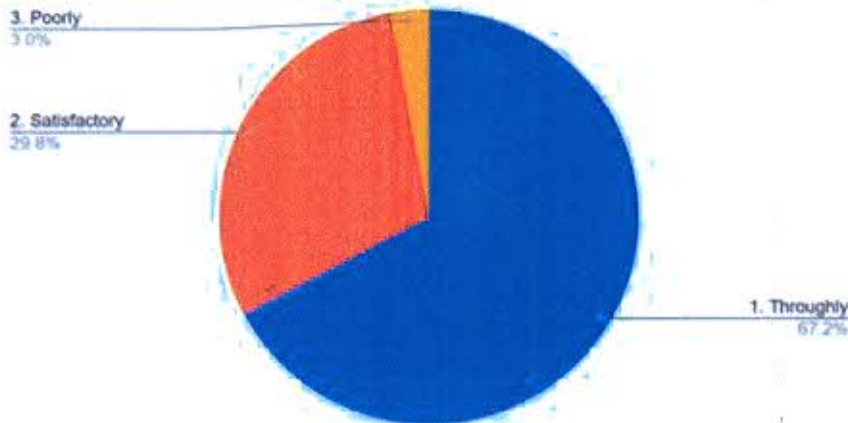
Sports ambience gymkhana facilities could be extended for students upto daily one hour by extending the college hours.

About 90%. students suggested to extend the B. Com with M.Com. More options for subject, programmes like BAF, BBI, BBA, A Tally, accountancy etc, is the suggestion provided by the students for higher degree provision.

About scholarship freeship 80% students are satisfied to more satisfied. For services rendered by college canteen.

**Analysis of Feedback from Parents:**

Count of 1. Do You found Curricular & Extra Co curricular information from college prospectus.



**A. Analysis of feedback of parents on curriculum-**

Over 95% parents found that curricular and extracurricular information from college prospectus at satisfactory level.

About 97% parents are having satisfactory opinion about curriculum teaching (theory/practical) in one college.

**B. Analysis of feedback of parents on ambience –**

Parents provide ranks for various college facilities, such as 90% satisfaction for library facilities, over 95-98% good, better, best facilities in gymkhana, over 87% good & better satisfaction over classroom facilities, about 85-88% satisfactory for laboratory facilities, almost 100% parents satisfied for fee instalment facilities, 60-70% parents happy with washroom facilities, Drinking water facilities, office administration facilities and happy with use of teachers for use of ICT tools such as LCD projector, multimedia and online lectures.

Almost none of parent given any suggestion for college in general



*(Signature)*

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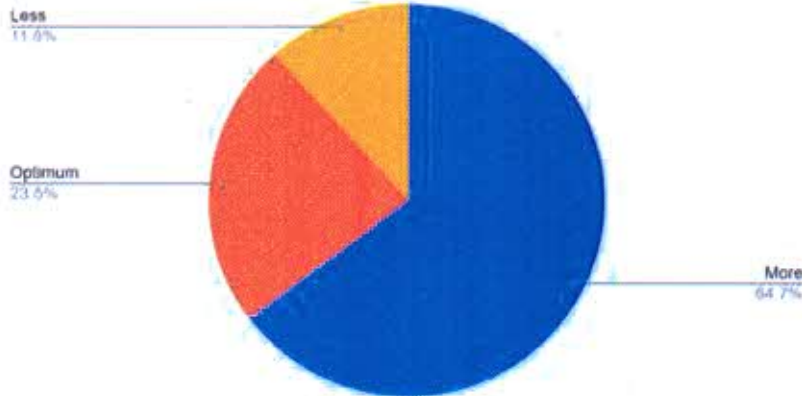


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**Analysis of Feedback from Alumni:**

Count of 3.3- About Theory Syllabus set by University, 'DIFFICULTY LEVEL'



**A. Analysis of feedback of alumni on 'Curriculum' –**

About 86.3% alumni are satisfied length of theory syllabus set by university. Approximately 97%% alumni said that theory syllabus university is knowledge wise better, More or less 64% alumni said that syllabus set by university is more difficult. Expectation of alumni about theory syllabus set by university has fractured suggestion. The suggestion includes needs to be more factual, needs to be more job oriented, needs to be more include banking options along with other options.

Practical related to accounts, 91% alumni found that it is worth set by university in terms of length wise, knowledge wise and difficult level.

65% alumni said that syllabus completion of HEI is in time, 55% alumni said they are more satisfied and 41% alumni are satisfied with note and its content provided by teachers. Over 92.2% student said that HEI execute regular class test.

About 80% alumni are satisfactory to more satisfactory over practical's and journal competition.

**B. Analysis of feedback of alumni on Ambience:**

Approximately 80% alumni are satisfied with administration system of HEI, 90% alumni are well acquired with office timing and office notice display. There is hardly any suggestion by alumni for office ambience improvement.

Library ambience for alumni is satisfactory for 85%. Library reading facilities are satisfactory said by 95% alumni. Over 95% alumni are satisfied with internet facilities.

95% alumni are satisfied with gymkhana timings in HEI, about 90% satisfied for gymkhana infrastructure, about 85% alumni satisfied for gymkhana activities.

About infrastructure, inside the classroom ambience satisfies to 95% alumni, almost same percentage of alumni satisfied with outside the classroom ambience in HEI. Over 90% student are satisfies with washroom facilities in campus.

About social ambience, environment, over 90% alumni are satisfied for co-curricular activities in college especially by NSS, social placentation, humanities etc.

Approximately 90-95%. student satisfaction and faith on HEI's examination system, Evaluation of Examination papers, assessment of answer sheets, result declaration with transparency.

Sports ambience gymkhana facilities could be extended for alumni upto daily one hour by extending



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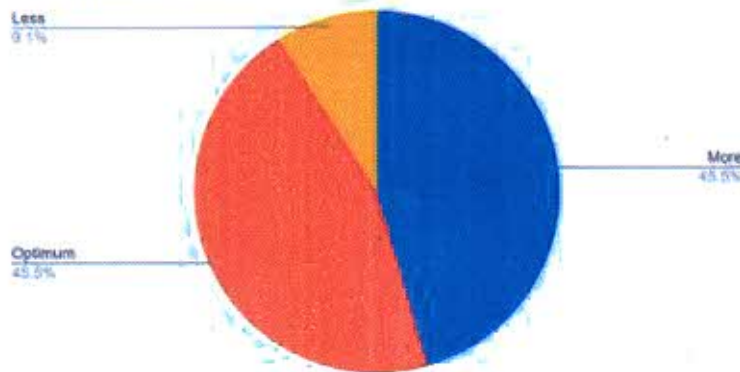
the college hours.

About 90% alumni suggested to extend the B. Com with M.Com. More options for subject, programmes like BAF, BBI, BBA, A Tally, accountancy etc, is the suggestion provided by the alumni for higher degree provision.

About scholarship freship 70% alumni are satisfied to more satisfied. For services rendered by college canteen.

## Analysis of Feedback from Employee/Employer:

Count of 3.2- About Theory Syllabus set by University, 'KNOWLEDGE WISE'



### A. Analysis of feedback of teachers on 'Curriculum' –

About 80% teachers are satisfied length of theory syllabus set by university. Approximately 85% teachers said that theory syllabus university is knowledge wise better, More or less 75-85% teachers said that syllabus set by university is more difficult. Expectation of teachers about theory syllabus set by university has fractured suggestion. The suggestion includes needs to be more factual, needs to be more job oriented, needs to be more include banking options along with other options.

Practical related to accounts, 90% teachers found that it is worth set by university in terms of length wise, knowledge wise and difficult level.


75% teachers said that syllabus completion of HEI is in time, 60% teachers said they are more satisfied and 30% teachers are satisfied with note and its content provided by teachers. Over 95% student said that HEI execute regular class test.

About 95% teachers are satisfactory to more satisfactory over practical's and journal competition.

### B. Analysis of feedback of teachers on Ambience:

Approximately 85% teachers are satisfied with administration system of HEI, 90% teachers are well acquired with office timing and office notice display. There is hardly any suggestion by teachers for office ambience improvement.



  
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Library ambience for teachers is satisfactory for 95%. Library reading facilities are satisfactory said by 95% teachers. Over 95% teachers are satisfied with internet facilities.

90% teachers are satisfied with gymkhana timings in HEI, about 85% satisfied for gymkhana infrastructure, about 95% teachers satisfied for gymkhana activities.

About infrastructure, inside the classroom ambience satisfies to 95% teachers, almost same percentage of teachers satisfied with outside the classroom ambience in HEI. Over 90-95% student are satisfies with washroom facilities in campus.

About social ambience, environment, over 95% teachers are satisfied for co-curricular activities in college especially by NSS, social placentation, humanities etc.

Approximately 95% student satisfaction and faith on HEI's examination system, Evaluation of Examination papers, assessment of answer sheets, result declaration with transparency.

Sports ambience gymkhana facilities could be extended for teachers upto daily one hour by extending the college hours.

About 90% teachers suggested to extend the B. Com with M.Com. More options for subject, programmes like BAF, BBI, BBA, A Tally, accountancy etc, is the suggestion provided by the teachers for higher degree provision.

About scholarship freeship 80% teachers are satisfied to more satisfied. For services rendered by college canteen.



  
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# Action Taken Report



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Action Taken Report' – ATR  
Feedback of stake holders  
(Students, Parents, Alumni, Employee/Employer)

1. Action Taken Report for curriculum feedback:-
  - a. Curriculum – In general, every stakeholder is about 80-95% satisfied with curriculum set by University of Mumbai.  
In IQAC meeting the concern matter is discussed and appreciated.
  - b. Curriculum delivery – Stakeholders are over 95% satisfied over curriculum delivery. The IQAC discussed the same and noted that regular theory lectures, practical's, class test, remedial lectures, efforts for advance learners, proper evaluation, reassessment, transparency in examination.
2. Action Taken Report for ambience:- Stakeholders including Students, Parents, Alumni and Employee are satisfied for upto mark ambience such as Canteen, Campus, Amenities, Facilities.  
IQAC in meeting discussed this issue and decided to take consistent effort to provide satisfactory ambience in present as well as in future.



  
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